# BUSINESS PROCESS IMPROVEMENT CERTIFICATION

As per International Standards

# UNICHRONE



# Unichrone Training Advantages

- 1 Day Interactive Instructor –led Online/Classroom or Group Training
- Course study materials designed by subject matter experts
- Mock Tests to prepare in a best way
- Highly qualified, expert & accredited trainers with vast experience
- Enrich with Industry best practices and case studies and present trends
- Business Process Improvement Course adhered with International Standards
- End-to-end support via phone, mail, and chat
- Convenient Weekday/weekend Business Process Improvement Training Course schedule

## **About Unichrone**

We are a professional training institute with an extensive portfolio of professional certification courses. Our training programs are meant for those who want to expand their horizons by acquiring professional certifications across the spectrum. We train smalland medium-sized organizations all around the world, including in USA, Canada, Australia, UK, Ireland and Germany.



Guaranteed Quality



**Global Presence** 

accenture

EMERSON



Handpicked Trainers



**JOLVO** 

Online Training Option



# Importance of Business Process Improvement Training

Business Process Improvement Certification is pivoted for professionals who want to advance their skills in BPI. This certification aims to help professionals attain impeccable awareness of analyzing their business operations, understanding the areas of refinement, and thus enriching their business. Furthermore, with Business Process Improvement Certification individuals attain an unblemished command on process inventory, and drawing the process map.

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Business Process Improvement (BPI) Training is an essential structured learning process tailored for professionals in process management, quality assurance, and operations. It covers a wide range of topics such as Introduction to BPI, lean principles and techniques, Six Sigma methodology, agile process improvement, and much more. Additionally, it also covers root cause analysis and provides continuous improvement tools and techniques.

# **ELIGIBILITY CRITERIA**

 Aspirants need not meet any requirements to pursue Business Process Improvement Course. However, having prior knowledge is beneficial.

## WHO SHOULD ATTEND

 Any individual who wants to gain skills to apply process improvement can enroll in Business Process Improvement Training course. UNICHRONE

## BUSINESS PROCESS IMPROVEMENT CERTIFICATION Advantages



<b>Lesson 01 –</b> Introduction to Business Process Improvement (BPI)	
1.	What is Business Process Improvement (BPI)?
2.	Objectives of BPI

#### Lesson 02 – Developing the Process Inventory

- **1.** Process Inventory
- 2. Process Prioritization

Lesson 03-	Establishing	the Foundation
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1.	Process Name
2.	Process Owner
3.	Description and Scope
4.	Process Responsibilities
5.	Client and Client Requirements
6.	Important Stakeholders and Interests
7.	Success Measurement

#### **Lesson 04 –** Drawing the Process Map

1.	What is a Process Map?
2.	Box 1, Box 2, and Box 3
3.	Boxes 4-7
4.	Cross-Functional Process Map
5.	Documenting the Process

<b>Lesson 05 –</b> Estimating Time, Cost, and Validating Process Map	
1.	Business Process Timing
2.	Process Cost
3.	Analyzing the Cost Estimate Columns
4.	Verifying the Process Map

#### **Lesson 06 –** Applying Improvement Techniques

1.	Eliminating Bureaucracy and Duplication	
2.	Simplification	
3.	Reducing Cycle Time	
4.	Automation	

<b>Lesson 07 –</b> Creating Internal Controls, Tools, and Metrics	
1.	Internal Controls
2.	Tools
3.	Metrics

#### Lesson 08 – Testing and Reworking

**1.** Steps to Create the Test Plan

Lesson 09 – Implementing the Change	
1.	Implementation Plan
2.	Phases of the Implementation Plan

#### **Lesson 10 –** Driving Continuous Improvement

**1.** Continuous Improvement Cycle and Plan

#### **Lesson 11 –** BPI Methodologies

- **1.** Six Sigma and Lean
- 2. Total Quality Management (TQM)

## **Exam Format of Business Process Improvement Certification**

<b>Examination Format</b>		
Exam Name	Business Process Improvement exam	
Exam Format	Multiple Choice	
Total Questions & Duration	30 Questions, 1 Hour	
Passing Score	Minimum passing score of 70%	
Exam Cost	Included in training fee	

To get you fully prepared with the knowledge and skills for Business Process Improvement, a training session at Unichrone gives immense importance to mock questions at the end of every module and problem-solving exercises within the session. Prepared by certified faculty, the practice tests are a true simulation of Business Process Improvement exam.

# Contact Us

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