

Certified Quality Management Professional



Unichrone



Unichrone

About Unichrone

We are a professional training institute with an extensive portfolio of professional certification courses. Our training programs are meant for those who want to expand their horizons by acquiring professional certifications across the spectrum. We train small- and medium-sized organizations all around the world, including in USA, Canada, Australia, UK, Ireland and Germany.



Guaranteed Quality



Handpicked Trainers



Global Presence



Online Training Option

We've trained professionals across global companies

PHILIPS

AXCESS
FINACIAL PRODUCT MANAGEMENT

CLARIANT

WÜRTH

مصرف الراجحي
Al Rajhi Bank



Aker Solutions

DU PONT

baycoat

GlobalSign

Triskele Labs

ARASCO



أراسكو

DHL

DASHTI

Unichrone Training Advantages

- 3-day interactive instructor-led training program
- Expert Trainer with International Expertise
- Copy of courses content provided
- Global recognitions and approvals
- Interactive sessions with case studies
- Practice Tests with detailed answers and explanations
- Complimentary Consulting Support via Emails, Calls*

Certified Quality Management Professional Advantages



Course Objectives

By the end of the course, participants will be able to:

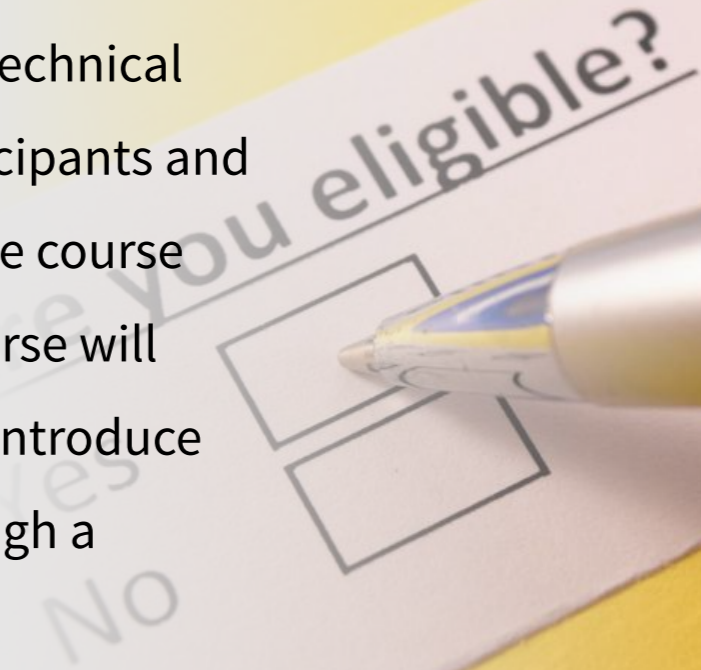
- Explain the role and impact of leadership to support quality management systems
- Describe the importance of quality in organizations and review various quality schools and teachings by quality gurus
- Assess team dynamics and the role of teams to support continual improvement projects
- Compare the most used quality philosophies and tools and use the most appropriate ones to establish priorities within their organization
- Appraise the ethical commitment needed by quality professionals

ELIGIBILITY CRITERIA

Individuals, leaders, supervisors and all those who are engaged in quality management implementation and improvement of organizational performance.

WHO SHOULD ATTEND

Quality management has evolved to become an internationally sought after and rewarding career. The quality management body of knowledge is developed to cover areas of leadership, communication, strategy, and technical skills in quality and project management among many other. This course aims to develop the skills of participants and provide them with the tools and methodologies that will enable them to shift into this rewarding career. The course will showcase the most common tools and methodologies used by quality professionals. Moreover, the course will highlight some of the leadership traits that every quality professional should develop. The course will also introduce the team development cycle that a quality team should go through. A blend of skills and applications through a practical project are the ultimate deliverables of this unique course.



Are you eligible?

Yes
No

Syllabus of Certified Quality Management Professional

1. Leadership and management in quality

- Definition, similarities and differences
- Can leadership be taught and developed
- Traits of a true quality leader
- Role of leadership in supporting quality management systems
- Situational leadership in quality

2. Quality basics and definitions

- Definition and concept of quality
- History of quality
- Benefits of implementing a quality model
- Quality management systems
- ISO9001
- Total quality management
- Cost of poor quality
- The seven quality secrets
- House of quality and Quality Function Deployment (QFD)
- Six Sigma methodology
- Lean principles, 5S and Poka Yoke

Syllabus of Certified Quality Management Professional

3. Building teams in a quality management system

- Why team thinking is important in quality management projects
- Barriers to team achievements
- Characteristics of effective teams
- Team development cycle
- Team members selection tools

4. Improvement tools and techniques

- Which tool to use
- Brainstorming
- The seven classic quality tools
 - Check sheet
 - Pareto chart
 - Cause and effect diagram
 - Histogram
 - Scatter diagram
 - Control charts
 - Flow charts

Syllabus of Certified Quality Management Professional

- Process mapping and process management
- Management elements and planning tools
- Process auditing “Turtle Diagram”
- Failure Mode and Effects Analysis (FMEA)

5. Ethics in quality management

Contact Us

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