

PROBLEM SOLVING CERTIFICATION

As per International Standards



UNICHROME

Unichrone Training **Advantages**

- ✓ 1 Day Interactive Instructor –led Online/Classroom or Group Training
- ✓ Course study materials designed by subject matter experts
- ✓ Mock Tests to prepare in a best way
- ✓ Highly qualified, expert & accredited trainers with vast experience
- ✓ Enrich with Industry best practices and case studies and present trends
- ✓ Problem Solving Training Course adhered with International Standards
- ✓ End-to-end support via phone, mail, and chat
- ✓ Convenient Weekday/weekend Problem Solving Training Course schedule



About Unichrone

✓ We are a professional training institute with an extensive portfolio of professional certification courses. Our training programs are meant for those who want to expand their horizons by acquiring professional certifications across the spectrum. We train small- and medium-sized organizations all around the world, including in USA, Canada, Australia, UK, Ireland and Germany.



Guaranteed Quality



Handpicked Trainers



Global Presence



Online Training Option

We've trained professionals across global companies

Importance of Problem Solving Training

- ✔ Problem Solving Techniques Certification augments the expertise of an individual in identifying, analyzing, and resolving complex problems efficaciously. It is a certification that provides elements for understanding various Problem-Solving Strategies, including root cause analysis, creative thinking, and decision-making framework. Problem Solving Techniques certification fosters innovation and self-reliability in professionals, steering crucial advancement and strategies meeting organizational objectives.
- ✔ Details of methods that participants obtain during Problem Solving Techniques Training allowing them to overcome difficulties. During training, such essential aspects as evaluation of root cause, effective communication, and an introduction to creativity in problem-solving approaches are implemented. The training curriculum aims at teaching subjects including data analysis for decision making, measurement of risks and benefits, and systems for the management of idea generation.

ELIGIBILITY CRITERIA

- ✓ Aspirants need not meet any requirements to pursue Problem Solving Training Course. However, having prior knowledge is beneficial.

WHO SHOULD ATTEND

- ✓ Any individual who wants to gain skills to understand Problem Solving can enroll in the Problem Solving Training course.

PROBLEM SOLVING CERTIFICATION ADVANTAGES



CERTIFIES
YOUR TALENT



HELPS
BUILDING
VALUES



GLOBAL
RECOGNITION



PERFECT
EXECUTION



BUILDS
CUSTOMER
LOYALTY



MORE
EMPLOYABILITY
OPTIONS

Syllabus of Problem Solving Training

Lesson 01 – Introduction to Problem Solving

1.	What is Problem Solving?
2.	Characteristics of Difficult Problems
3.	Barriers to Problem Solving

Lesson 02 – Strategies for Investigating Problems

1.	Psychological Strategies
2.	Trial and Error
3.	Algorithm
4.	Heuristics
5.	Problem Solving Strategies

Syllabus of Problem Solving Training

Lesson 03 – Overcoming Barriers to Problem Solving

1.	Decision Making Problems
2.	Troubleshooting and Diagnosis Problems
3.	Strategic Performance Problems
4.	Policy Analysis Problems
5.	Design Problem Solving

Lesson 04 – Models for Problem Solving

1.	Deming Wheel – PDCA Cycle
2.	Hurson's Productive Thinking Model
3.	Fishbone
4.	TRIZ
5.	What is TRIZ?
6.	Key Tools of TRIZ

Syllabus of Problem Solving Training

Lesson 05 – Problem Solving Cycle

1.	Problem Solving Cycle
2.	Identify the Problem
3.	Explore Possible Strategies
4.	Set Goals
5.	Look at Alternatives
6.	Select a Possible Solution
7.	Implement a Possible Solution
8.	Evaluate the Result

Lesson 06 – Applying Critical Thinking to Everyday Problems

1.	Make the Best Use of Time
2.	Difference Between Urgency and Importance
3.	Tackle One Thing at a Time
4.	Step by Step Approach
5.	Record Progress
6.	Modify Habits
7.	Tackle Autopilot Mode
8.	Change Perspective
9.	Be Reasonable and Practical

Syllabus of Problem Solving Training

Lesson 07 – Improving Decision Making Skills and Thinking Capacity

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| 1. | Steps to Effective Decision-Making |
| 2. | Creating a Paired Comparison Analysis Table |
| 3. | Grid Analysis Tool for Decision-Making |
| 4. | Improving Decision-Making Skills and Thinking Capacity <ul style="list-style-type: none">• Knowledge• Comprehension• Application• Analysis• Synthesis• Evaluation |

Exam Format of Problem Solving Certification

Examination Format	
Exam Name	Problem Solving Exam
Exam Format	Multiple Choice
Total Questions & Duration	30 Questions, 1 Hour
Passing Score	Minimum passing score of 70%
Exam Cost	Included in training fee

To get you fully prepared with the knowledge and skills for Problem Solving, a training session at Unichrone gives immense importance to mock questions at the end of every module and problem-solving exercises within the session. Prepared by certified faculty, the practice tests are a true simulation of the Problem Solving exam.

Contact Us

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<https://unichrone.com/>

