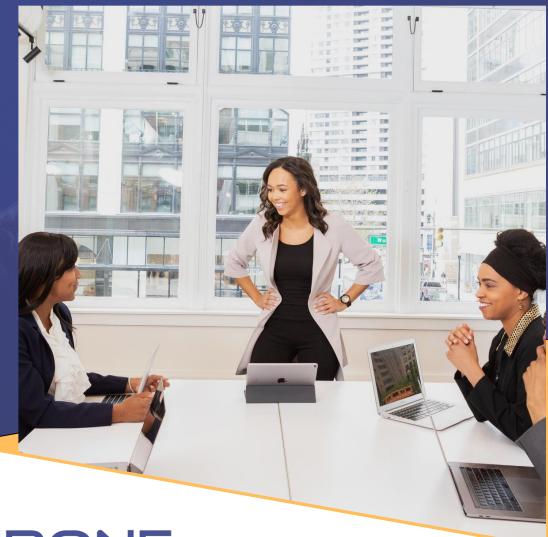
# PROBLEM SOLVING CERTIFICATION

As per International Standards



UNICHRONE



# **Unichrone Training Advantages**

- ✓ 1 Day Interactive Instructor –led Online/Classroom or Group Training
- Course study materials designed by subject matter experts
- ✓ Mock Tests to prepare in a best way
- ✓ Highly qualified, expert & accredited trainers with vast experience
- ✓ Enrich with Industry best practices and case studies and present trends
- ✓ Problem Solving Training Course adhered with International Standards
- ✓ End-to-end support via phone, mail, and chat
- ✓ Convenient Weekday/weekend Problem Solving Training Course schedule

### **About Unichrone**



We are a professional training institute with an extensive portfolio of professional certification courses. Our training programs are meant for those who want to expand their horizons by acquiring professional certifications across the spectrum. We train small-and medium-sized organizations all around the world, including in USA, Canada, Australia, UK, Ireland and Germany.



**Guaranteed Quality** 



**Handpicked Trainers** 



**Global Presence** 



Online Training Option

















































### Importance of Problem Solving Training

Problem Solving Techniques Certification augments the expertise of an individual in identifying, analyzing, and resolving complex problems efficaciously. It is a certification that provides elements for understanding various Problem-Solving Strategies, including root cause analysis, creative thinking, and decision-making framework. Problem Solving Techniques certification fosters innovation and self-reliability in professionals, steering crucial advancement and strategies meeting organizational objectives.

Details of methods that participants obtain during Problem Solving Techniques Training allowing them to overcome difficulties. During training, such essential aspects as evaluation of root cause, effective communication, and an introduction to creativity in problem-solving approaches are implemented. The training curriculum aims at teaching subjects including data analysis for decision making, measurement of risks and benefits, and systems for the management of idea generation.

### **ELIGIBILITY CRITERIA**

Aspirants need not meet any requirements to pursue Problem Solving Training Course. However, having prior knowledge is beneficial.

### WHO SHOULD ATTEND

Any individual who wants to gain skills to understand Problem Solving can enroll in the Problem Solving Training course.

# PROBLEM SOLVING CERTIFICATION ADVANTAGES











MORE EMPLOYABILITY OPTIONS



Lesson 01 – Introduction to Problem Solving	
1.	What is Problem Solving?
2.	Characteristics of Difficult Problems
3.	Barriers to Problem Solving

<b>Lesson 02 –</b> Strategies for Investigating Problems		
1.	Psychological Strategies	
2.	Trial and Error	
3.	Algorithm	
4.	Heuristics	
5.	Problem Solving Strategies	



Lesson 03 – Overcoming Barriers to Problem Solving	
1.	Decision Making Problems
2.	Troubleshooting and Diagnosis Problems
3.	Strategic Performance Problems
4.	Policy Analysis Problems
5.	Design Problem Solving

	<b>Lesson 04 –</b> Models for Problem Solving	
1.	Deming Wheel - PDCA Cycle	
2.	Hurson's Productive Thinking Model	
3.	Fishbone	
4.	TRIZ	
5.	What is TRIZ?	
6.	Key Tools of TRIZ	

<b>Lesson 05 –</b> Problem Solving Cycle		
1.	Problem Solving Cycle	
2.	Identify the Problem	
3.	Explore Possible Strategies	
4.	Set Goals	
5.	Look at Alternatives	
6.	Select a Possible Solution	
7.	Implement a Possible Solution	
8.	Evaluate the Result	

<b>Lesson 06 –</b> Applying Critical Thinking to Everyday Problems		
1.	Make the Best Use of Time	
2.	Difference Between Urgency and Importance	
3.	Tackle One Thing at a Time	
4.	Step by Step Approach	
5.	Record Progress	
6.	Modify Habits	
7.	Tackle Autopilot Mode	
8.	Change Perspective	
9.	Be Reasonable and Practical	

<b>Lesson 07 –</b> Improving Decision Making Skills and Thinking Capacity		
1.	Steps to Effective Decision-Making	
2.	Creating a Paired Comparison Analysis Table	
3.	Grid Analysis Tool for Decision-Making	
4.	Improving Decision-Making Skills and Thinking Capacity	

### **Exam Format of Problem Solving Certification**

Examination Format			
Exam Name	Problem Solving Exam		
Exam Format	Multiple Choice		
Total Questions & Duration	30 Questions, 1 Hour		
Passing Score	Minimum passing score of 70%		
Exam Cost	Included in training fee		

To get you fully prepared with the knowledge and skills for Problem Solving, a training session at Unichrone gives immense importance to mock questions at the end of every module and problem-solving exercises within the session. Prepared by certified faculty, the practice tests are a true simulation of the Problem Solving exam.



support@unichrone.com



https://unichrone.com/

