

QUALITY FUNCTION DEPLOYMENT CERTIFICATION

As per International Standards



UNICHROME

Unichrone Training **Advantages**

- ✓ 1 Day Interactive Instructor –led Online/Classroom or Group Training
- ✓ Course study materials designed by subject matter experts
- ✓ Mock Tests to prepare in a best way
- ✓ Highly qualified, expert & accredited trainers with vast experience
- ✓ Enrich with Industry best practices and case studies and present trends
- ✓ Quality Function Deployment Training Course adhered with International Standards
- ✓ End-to-end support via phone, mail, and chat
- ✓ Convenient Weekday/weekend Quality Function Deployment Training Course schedule



About Unichrone

✓ We are a professional training institute with an extensive portfolio of professional certification courses. Our training programs are meant for those who want to expand their horizons by acquiring professional certifications across the spectrum. We train small- and medium-sized organizations all around the world, including in USA, Canada, Australia, UK, Ireland and Germany.



Guaranteed Quality



Handpicked Trainers



Global Presence



Online Training Option

We've trained professionals across global companies

Importance of Quality Function Deployment Training

- ✓ Quality Function Deployment Certification validates expertise in executing the Quality Function Deployment Process. It improves the knowledge of individuals to succeed in different job roles in quality management and product development contexts. The certificate molds the skills of professionals to meet industrial standards so they can grab improved possibilities in the market. Additionally, it boosts the potential of a professional with techniques for completing the QFD project.
- ✓ Quality Function Deployment Training improves the awareness of all information needed for an efficient Quality Function Deployment in organizations, empowering them with optimized and customer-focused business processes. Furthermore, individuals can attain an in-depth understanding of the benefits of QFD with Quality Function Deployment Certification. Professionals can acquire an advanced level of understanding of the QFD matrix and the four phases of the QFD process.

ELIGIBILITY CRITERIA

- ✓ Aspirants need not meet any requirements to pursue Quality Function Deployment Training Course. However, having prior knowledge is beneficial.

WHO SHOULD ATTEND

- ✓ Any individual who wants to gain skills to understand Quality Function Deployment can enroll in the Quality Function Deployment Training course.

QUALITY FUNCTION DEPLOYMENT CERTIFICATION ADVANTAGES



CERTIFIES
YOUR TALENT



HELPS
BUILDING
VALUES



GLOBAL
RECOGNITION



PERFECT
EXECUTION



BUILDS
CUSTOMER
LOYALTY



MORE
EMPLOYABILITY
OPTIONS

Syllabus of Quality Function Deployment Training

Lesson 01 – Quality Function Deployment Introduction

1.	Define Quality Function Deployment
2.	Understand how QFD creates a system for product development
3.	Outline the history of QFD
4.	Restate the focus within each of the four phases of a QFD process
5.	Relate the benefits of QFD
6.	List at least four potentials uses of QFD

Lesson 02 – Pre-panning a QFD project

1.	Describe the process for completing a QFD project
2.	Know the key questions needed to plan and complete a QFD project
3.	State the definition for the Voice of the Market
4.	Comprehend the components of a great QFD team
5.	Know which departments should be on a QFD team
6.	Know the documentation needed for each phase of a QFD project

Syllabus of Quality Function Deployment Training

Lesson 03 – The Voice of the customer

1.	Describe the difference in the 3 levels of quality in the Kano Model
2.	Identify where customer information could be collected within your organization
3.	Explain how to determine the number of customer to interview
4.	Understand the different types of customers
5.	Know how to create a customer selection matrix
6.	Understand what the term “Gemba” means

Lesson 04 – Needs vs Features

1.	Understand the two basic requirements for collecting the Voice of the Customer
2.	Differentiate between a need and a solution or feature
3.	Know what to do when a customer gives you a solution rather than a true customer need
4.	Understand the definition of the term “level of abstraction”
5.	Know how to turn a verbatim statement into information that can be measured

Syllabus of Quality Function Deployment Training

Lesson 05 – Calculating a QFD Matrix

1.	Recognize the difference between the what's and the how's
2.	Identify the stages in calculating a QFD matrix
3.	Understand the methodology behind the relationship matrix
4.	State the meaning of the symbols used in a QFD matrix
5.	Calculate a simple House of Quality

Lesson 06 – Rooms in the House of Quality

1.	Define the different rooms in the House of Quality
2.	Know the steps in creating a House of Quality
3.	Build a House of Quality
4.	Recognize what to look for when evaluating a House of Quality
5.	Evaluate an existing House of Quality and make recommendations

Syllabus of Quality Function Deployment Training

Lesson 07 – Beyond the House of Quality

1.	Define the steps needed to create a product design matrix
2.	Know the steps for creating a process design matrix
3.	Understand the rationale in creating a control matrix
4.	Construct a product design and process planning matrix
5.	Evaluate production planning concepts

Lesson 08 – Tools Needed for QFD

1.	Affinity Diagrams
2.	Tree Diagrams
3.	Cause and Effect Diagrams
4.	Flowcharts

Exam Format of Quality Function Deployment Certification

Examination Format	
Exam Name	Quality Function Deployment Exam
Exam Format	Multiple Choice
Total Questions & Duration	30 Questions, 1 Hour
Passing Score	Minimum passing score of 70%
Exam Cost	Included in training fee

To get you fully prepared with the knowledge and skills for Quality Function Deployment, a training session at Unichrone gives immense importance to mock questions at the end of every module and problem-solving exercises within the session. Prepared by certified faculty, the practice tests are a true simulation of the Quality Function Deployment exam.

Contact Us

support@unichrone.com



<https://unichrone.com/>

